



## Bryce Kinsey

IT Professional | Cloud Systems Administrator & Engineer | Open-Source Enthusiast

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### Summary

I am a dedicated IT professional, specializing in securing and managing hybrid IT infrastructure with a focus on Microsoft Azure and AWS. My current role involves system integration, application management, and security orchestration to ensure stability across cloud and on-premises environments. With extensive experience in Azure and a background in systems administration, I enhance IT workflows through automation and process improvements. Holding multiple Microsoft Azure certifications and a Computer Science background, I am committed to continuous learning in cloud technologies, AWS, and DevOps to drive impactful solutions in IT.

### Experience

**Simpluris, Inc.** **August 2023 - Present**  
Cloud Systems Administrator Remote  
🌐 [Simpluris.com](http://Simpluris.com)

As a Cloud Systems Administrator at Simpluris, I manage and optimize a hybrid IT infrastructure with a primary focus on Microsoft Azure and Microsoft 365 to strengthen security, performance, and user experience. My role encompasses system integration, compliance, and advanced troubleshooting across both cloud and on-premises environments, with additional support for select AWS resources.

Responsibilities:

- **Cloud & Systems Administration:** Manage and optimize Azure resources, with additional support for AWS. Configure virtual machines, applications, and containers to ensure reliable performance and meet operational needs.
- **Microsoft 365 Management:** Administer Microsoft 365 services such as Exchange Online, SharePoint, and Teams, enhancing collaboration and productivity while managing access controls and security settings.
- **Security & Compliance:** Oversee endpoint, email, and firewall protections across Azure and Microsoft 365, implementing multi-layered security protocols to protect data. Ensure compliance with regulatory standards through policy development and auditing.
- **Automated Monitoring & Troubleshooting:** Develop automated monitoring and reporting solutions to proactively detect potential issues, reducing downtime and improving response times. Troubleshoot connectivity challenges across physical and cloud-connected sites.
- **Backup & Redundancy Strategies:** Design and enforce data backup, recovery, and redundancy strategies, supporting resilience and continuity across systems and ensuring minimal disruption in critical scenarios.
- **Vendor & Hardware Management:** Evaluate hardware and software with vendors, aligning solutions with organizational needs and future growth objectives.
- **User Support & Documentation:** Provide comprehensive technical support for end-users, including white-glove support for critical applications and services. Document troubleshooting processes and standardize configurations, improving operational efficiency and reducing resolution times.

**Withum** **October 2022 - July 2023**  
Cloud Engineer Remote  
🌐 [Withum.com](http://Withum.com)

As a Cloud Engineer at Withum, a recognized Microsoft Partner and Cloud Solution Provider (CSP), I consulted clients on Azure and Microsoft 365 solutions tailored to their diverse needs. I played a key role in designing cloud infrastructure, enhancing security, and improving operational performance to meet client goals.

Responsibilities:

- **Azure Infrastructure:** Architected scalable Azure environments, including VMs, VNet configurations, storage, and VPNs, to optimize client performance and reliability.
- **Microsoft 365 Integration:** Supported clients with Microsoft 365, configuring Exchange Online, SharePoint, and Teams for streamlined collaboration and data protection.
- **Security & Compliance:** Enhanced security using Azure AD for identity management, data encryption, and custom policies. Configured network security groups and established compliance-aligned security protocols.
- **Client Collaboration:** Conducted assessments and guided clients through Azure migrations, security updates, and cost-saving measures, ensuring alignment with business objectives.
- **Automation:** Developed automation scripts with PowerShell and Azure Automation to streamline maintenance and reporting, reducing manual tasks and improving reliability.
- **Cloud Migrations:** Led migration projects from legacy systems to Azure, creating migration plans and ensuring smooth transitions for improved scalability.
- **Training:** Delivered training on Azure best practices, supporting knowledge growth for clients and team members.

**Aylo Health** **November 2021 - October 2022**  
Systems Administrator Metro Atlanta, GA  
🌐 [AyloHealth.com](http://AyloHealth.com)

As a Systems Administrator at Aylo Health (formerly Eagles Landing Health), I ensured secure, efficient IT operations essential to healthcare delivery. By managing HIPAA-compliant networks and systems, I maintained high availability for critical services while safeguarding patient data. I created workflows that streamlined processes for clinical and administrative teams, enhancing productivity and minimizing disruptions. My proactive maintenance approach reduced downtime, supporting seamless, continuous operations in a high-demand healthcare environment.

Responsibilities:

- **Network & Systems Management:** Maintained and optimized the network, workstations, and servers, ensuring they met HIPAA compliance requirements for data protection and accessibility.
- **User Support & Workflow Optimization:** Developed user-friendly workflows and processes that improved productivity for both clinical and administrative teams. Delivered timely support to address IT issues, ensuring minimal disruption in a high-demand environment.
- **Proactive System Maintenance:** Identified potential issues and proactively performed maintenance, supporting efficient, uninterrupted operation in critical healthcare workflows.

**Bridge Technology Operations** **October 2020 - November 2021**  
IT Support Specialist Metro Atlanta, GA  
🌐 [BTechSouth.com](http://BTechSouth.com)

As an IT Support Specialist, I provided comprehensive support across various IT systems, working in a managed service provider (MSP) setting to address client needs at all organizational levels.

Responsibilities:

- **Client-Focused IT Solutions:** Delivered proactive and reactive support to clients, ranging from new system integrations to network upgrades. Maintained strong client relationships through effective communication and efficient problem-solving.
- **System Integration & Project Management:** Led client projects, including system integrations and network refreshes, ensuring solutions aligned with client goals and were implemented with minimal disruption.
- **Documentation & Process Improvement:** Streamlined support processes by documenting configurations, troubleshooting steps, and best practices, reducing resolution times and enhancing client satisfaction.